**陕西卫生健康监督2020年第一季度投诉举报处理工作情况**

|  |  |  |  |
| --- | --- | --- | --- |
| **单 位** | **各渠道投诉举报来源（起）** | **处理数量（起）** | **处理率（%）** |
| **来信** | **来访** | **来电** | **网络** | **转办** | **其他** | **合计** |
| 西安市 | 4 | 1 | 49 | 0 | 133 | 0 | 187 | 187 | 100% |
| 宝鸡市 | 0 | 3 | 9 | 2 | 13 | 0 | 27 | 27 | 100% |
| 咸阳市 | 0 | 1 | 5 | 0 | 5 | 0 | 11 | 11 | 100% |
| 铜川市 | 0 | 1 | 1 | 0 | 4 | 0 | 6 | 6 | 100% |
| 渭南市 | 0 | 0 | 15 | 0 | 5 | 0 | 20 | 20 | 100% |
| 延安市 | 0 | 0 | 8 | 7 | 3 | 2 | 20 | 20 | 100% |
| 榆林市 | 0 | 0 | 7 | 2 | 4 | 0 | 13 | 13 | 100% |
| 汉中市 | 1 | 1 | 14 | 0 | 10 | 9 | 35 | 35 | 100% |
| 安康市 | 0 | 1 | 13 | 0 | 10 | 2 | 26 | 26 | 100% |
| 商洛市 | 0 | 0 | 2 | 0 | 10 | 0 | 12 | 12 | 100% |
| 杨凌示范区 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | ------ |
| 韩城市 | 0 | 0 | 2 | 0 | 0 | 0 | 2 | 2 | 100% |
| 神木市 | 0 | 0 | 2 | 0 | 1 | 0 | 3 | 3 | 100% |
| 府谷县 | 0 | 0 | 3 | 0 |  | 0 | 3 | 3 | 100% |
| 西咸新区 | 0 | 1 | 6 | 0 | 3 | 0 | 10 | 10 | 100% |
| 省中心 | 1 | 3 | 97 | 0 | 3 | 2 | 106 | 106 | 100% |
| 总计 | 6 | 12 | 233 | 11 | 204 | 15 | 481 | 481 | 100% |